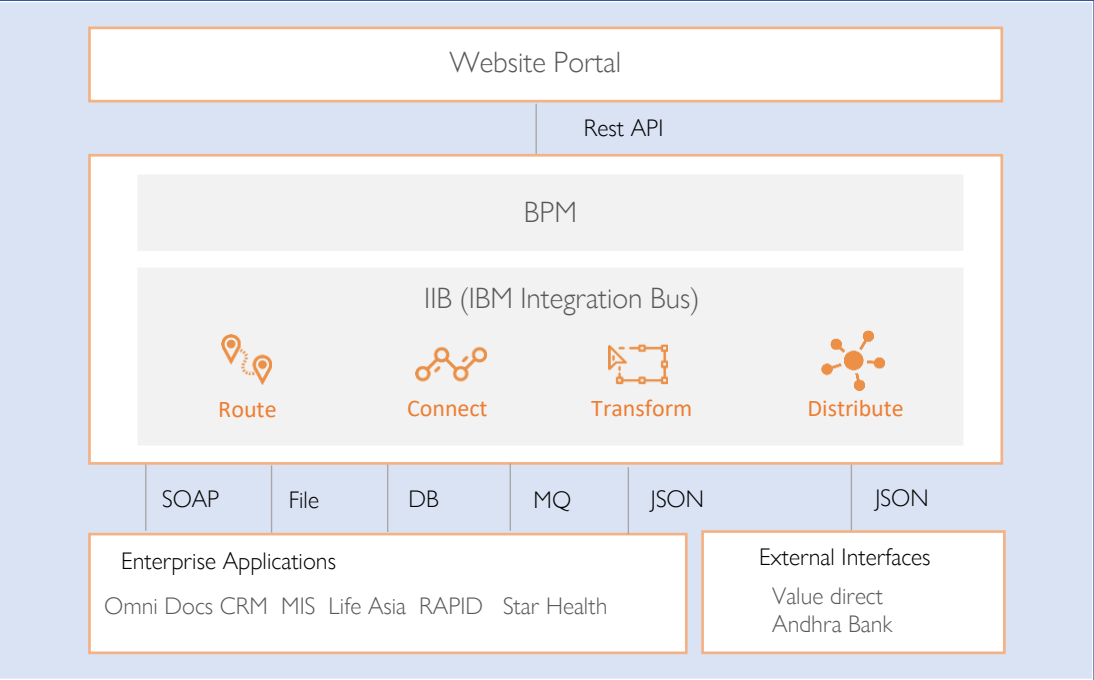ENTERPRISE MIDDLEWARE

An insurance company implemented enterprise digital services

Techzert developed over 70+ services and continuing to enhance and add new services

An Insurance company modernized the middleware for enhanced services delivery

Techzert is an end-to-end solution provider developing and implementing digital services

Website Portal	
	Rest API
BPM	
IIB (IBM Integration Bus)	

Route   Connect   Transform   Distribute

SOAP	File	DB	MQ	JSON	JSON

Enterprise Applications
Omni Docs CRM MIS Life Asia RAPID   Star Health

External Interfaces
Value direct
Andhra Bank

APIs - EXAMPLES	IBM PRODUCTS	TECHZERT SERVICES
Policy Verification EKYC, Dedupe Khata Chat Bot Services LMS Induction OTP, Send SMS and Email	IBM IIB v9, MQ v7.5 IBM BPM Integration	Interface specification development Digital services design and development

CHALLENGES

Application interfaces between enterprise applications and 3rd party systems for business agility

Streamline introduction of new application services

SOLUTION

Developed 120+ interfaces, new features and services on IBM IIB (ESB) middleware platform.

Managed and optimized the process and handled complex integrations with 40 + integration touch points across various applications

RESULTS

Better visibility of business processes and control of data with the APIs that connect various applications and systems

Faster development of new services leveraging the existing framework & common services such as Policy verification, eKYC etc.

Automation has brought major transformation in the digital journey which facilitates instant policy issuance, improves TAT etc.